

COASTLINE

HOLIDAY GROUP

Troubleshooting Guide

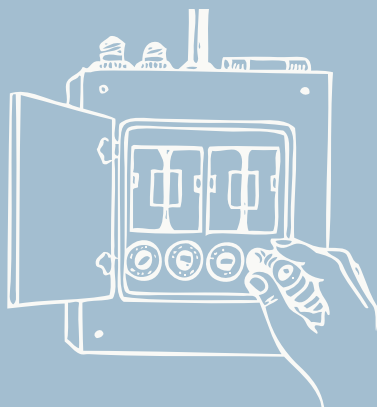
AIR-CONDITIONER

Not turning on?

1. Check/change batteries in remote/turn on unit button
2. Check fuse box

Still not working?

Please contact Coastline Holiday Group and advise exact issue, make, model, unit or ducted and which AC is affected.



LIGHTS/POWERPOINT/ TOTAL POWER OUTAGE

1. Check the fuse box and flip any switches that have flipped
2. If appliance is not working, please try alternative powerpoint
3. If this does not work, please contact Coastline Holiday Group

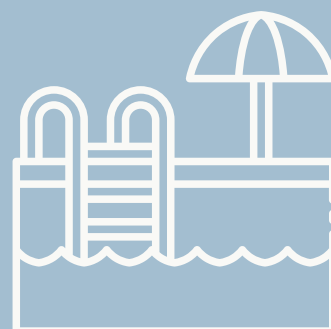
POOL ISSUES

Low Water?

- Please add hose to pool and monitor until adequate

Filter/Pump/Heater

- Follow any instructions posted by CHG on unit, if none- please contact Coastline Holiday Group
- Do not attempt repairs or adjustments yourself



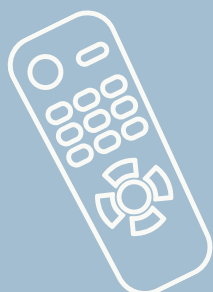
TV & GARAGE REMOTES

TV Remote

Please replace batteries and ensure batteries/cover are firmly in place

Garage Remote

If the garage remote isn't opening, regardless of whether the light is on, please replace the battery at Coastline Holiday Group. If it still doesn't work, a technician may be needed for repair.



ELECTRIC HOT WATER SYSTEM



1. Has a substantial demand been placed on the hot water? Numerous baths, showers etc
2. Or, has the safety switch flipped? If so please flip back

If yes to either above, please wait a few hours for heat to replenish in unit.

If no, or for **instantaneous gas HWS**, please contact Coastline Holiday Group

GAS ISSUES

Gas Leak

- **Call Coastline Holiday Group IMMEDIATELY**

No BBQ Gas?

- Contact Coastline Holiday Group to arrange a swap at the office, or you may do your own Swap-and-Go (keep receipt)

No House Gas

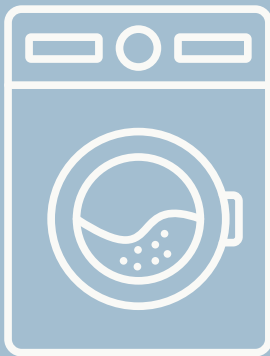
- Please contact Coastline Holiday Group

BBQ Igniter Not Working

- Twist off the button and replace battery within



WASHER/DRYER



1. Check the power point is turned on and cord is fully inserted, or try a different power point
2. Check the user manual online by googling the model number
3. Check the lint dryer is emptied

Please contact Coastline Holiday Group if issues persist, with exact details of issues, top/front loader, and make & model of unit.

WIFI (IF INCLUDED)

1. If the password provided doesn't work or you weren't supplied one, check the fridge or the bottom of the router for details
2. If wifi won't connect, please turn off router for 1-2 minutes and turn on again

Please contact the office if the above options don't work. Please note we take no responsibility for the reliability or speed of wifi connection.

